

3/15/23

Re: RMH Enhancement Plan

Retail Management System has a program they call an Enhancement Plan (EP). The EP is charged every year on your RMH anniversary date and costs 18% of your original RMH software charge. An example of the cost for an EP is, an RMH base license for one POS license and two Manager licenses costs \$253.80 per year.

If you are on an EP, you are eligible to receive all RMH updates that come out while you are on the EP. You are also eligible to purchase additional POS and Manager licenses while you are on an EP.

Staying on an EP is considered optional, however if you let the EP lapse, and down the road, you want to upgrade to the current version of RMH, you must go back and pay for your lapsed EPs plus late fees to get you current before RMH allow you to install the current version.

In addition, if you have credit cards integrated with RMH, you are required by Visa / MC to keep your POS up to date with a current version of RMH. If you have a credit card breach and they find out you are not current, Visa / MC have steep fines.

I believe it is in your best interest to stay on a current EP and will automatically renew your EP and send out bills for the EP. If you choose to go against my recommendation for staying on an EP, please let me know and I will not renew your EP.

Feel free to contact me if you have any questions regarding RMH Enhancement Plans.

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