



RMH TASKPADS

Retail Management Hero (RMH)

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1.0	8/14/2017

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Support is provided through the RMH support system: <http://support.rrdisti.com/account/login>.

RMH Product Website: www.rmhpos.com

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Overview

The Retail Management Hero (RMH) 3.4 version includes Task Pads, which enable users to customize the Store Operations POS interface.

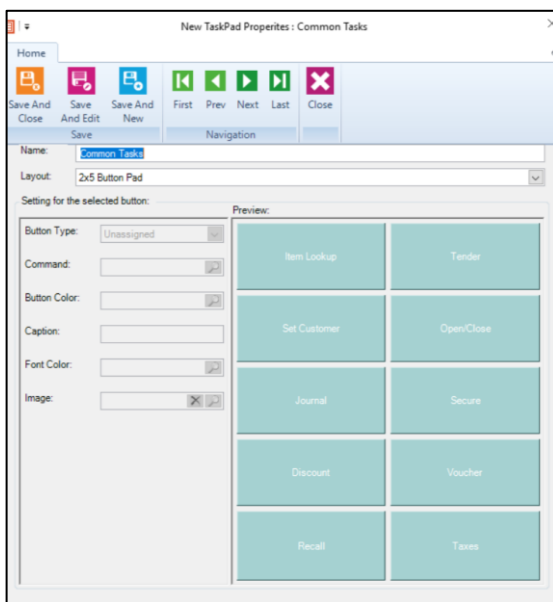
In Store Operations Manager, use the designer to create a series of task pads that provide quick access to the features and records that you use most. Use different layouts, colors, fonts and images to customize as desired, attract interest and increase usability. A variety of button types are available, including:

- **Command** – Start any POS operation using a custom button command
- **Task Pad** – Link to another task pad; Back and Home buttons let cashiers navigate between task pads

Task pads are assigned to cashiers.

Creating a Task Pad

1. In the RMH Store Manager, click **Setup**, click **Hardware**, and then click **POS Task Pads**.
2. Click **New**. The POS Task Pad Properties window appears.



3. In the **Name** field, enter a unique name for the task pad. Note that this name might be visible to cashiers.
4. In the **Layout** field, select the layout for the task pad. This controls the number and size of the buttons available on the task pad.
5. Under **Settings** for the selected button, select a button in the **Preview** area, and then enter settings to specify how that button will work at the POS. If you select a command type, you need to use the custom command reference.
6. Select the next button in the **Preview**, specify settings for that button, and so on.
7. When done, click **Save and Close**.

Assigning a Task Pad to a Cashier

1. In the RMH Store Manager, click **Setup**, click **People and Security**, and then click **Users**.
2. In the **POS Task Pad** drop down, select the task pad you have defined.
3. Click **Save and Close**.

The screenshot shows the 'User Properties' window for 'User: Rich Bendall - 1'. The window has a 'Home' tab and a navigation bar with buttons for 'Save And Close', 'Save And Edit', 'Save And New', 'First', 'Prev', 'Next', 'Last', and 'Close'. The 'General' tab is selected, showing 'User Properties' and 'Extended Properties' sections.

User Properties

User Details

Login ID	1
User Name	John Doe
Telephone	
E-Mail	
Password	

Register Properties

Cash Drawer	<none>
Floor Limit	\$0.00
Return Limit	\$0.00
POS task pad:	Common Tasks

Cashier is inactive. This user is active. To inactivate the user, please check the User is Inactive box.

User Roles

POS Role	
Manager Role	

POS Role Overwrite

Allowed	Cashier Right
<input checked="" type="checkbox"/>	Allowed to review printed Journals
<input checked="" type="checkbox"/>	Allowed to Exit POS
<input checked="" type="checkbox"/>	Allowed to view sales graphs
<input checked="" type="checkbox"/>	Allowed to generate X Reports
<input checked="" type="checkbox"/>	Allowed to enter Opening Amounts
<input checked="" type="checkbox"/>	Allowed to enter Closing Amounts
<input checked="" type="checkbox"/>	Allowed to change tax status
<input checked="" type="checkbox"/>	Allowed to perform No Sales

Over/Short Limits

These set the amount of over/short error allowed for the cashier when closing batches (generating Z or ZZ reports.)

No Limit

Limit amount: \$0.00

Limit percent: 0.00%

When the cashier logs on to the RMH POS, they will see the newly assigned Task Pad.